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## Seasonal Visitor Experience Team Member

Little Angel Theatre is recruiting additional people to join our Visitor Experience team over the holiday season.

Duties and responsibilities:

1. Be friendly, approachable and enthusiastic.
2. Deliver a unique LAT Welcome to provide a memorable experience for our audiences.
3. Ensure that audiences are seated appropriately – it is a unique challenge in our theatre to make sure all children can see due to the unreserved seating arrangement.
4. Attend to the audience to minimize disruption during the show.
5. Ensure that the Front of House provides a welcoming atmosphere to all who use it, providing personal greetings to all audience members and providing an introduction to the theatre for first time attendees.
6. Undertake other duties as directed to provide a pleasant experience for customers, including cleaning in the building and restocking merchandise.
7. Follow all health and safety, fire, and child protection regulations as stipulated.
8. Serve refreshments and sell merchandise where appropriate.
9. Communicate with stage managers and box office to ensure smooth operation of shows.
10. Manage evacuation of the theatre in emergencies.
11. Assist in ensuring the venue is safe and clean for all those who use it.
12. Be a hub of information for audiences, providing details on current and future shows and other workshops and activities offered by Little Angel Theatre.

We are looking for candidates who will bring energy and enthusiasm to every single shift. We are particularly interested in those candidates with experience of working with young audiences and those who have an interest in puppetry or children's theatre. No experience is required, training will be offered for the role.

This is a casual zero hours role that offers flexibility around your other commitments. We are looking for someone available from **1<sup>st</sup> December-30<sup>th</sup> December**, with the possibility of a contract extension after this end date.

The pay rate is £11.95 per hour (London Living Wage), plus holiday pay. Shifts vary in length.

For more information about Little Angel Theatre please see [www.littleangeltheatre.com](http://www.littleangeltheatre.com)